

Dear, Joint committee on Judiciary, and
ombuds representative.

My name is Luis Perez. I am currently
housed at MacDougal Correctional Institute.

There are numerous issues I would love
to address, but right there's one that is
specifically affecting others as well as
myself. It has to do with the 90 mins.

of free phone calls that we receive, although
I am extremely grateful for the state of

it passing a law that allows us this
communication with our loved ones. There is
an issue on a daily basis myself and others
lose multiple calls due to WiFi. Sometimes
you lose WiFi while the phone is ringing.

Then you lose the call all together
because on the other end the call is accepted
but on our end it is dropped because the
WiFi doesn't come back in. I have a

suggestion can we is it possible for us
to get 90 mins. credited each day? so
that if our calls go out we only lose
that minute and not the entire call.

According to the law that was passed
we were to get a free 90 mins of
phone calls. Is there any way that
you can help us with this issue.

Thank You
for your time.

Sincerely

Luis Perez

